

Regnskab – Social- og Beskæftigelsesudvalgets studietur til Manchester, 07.-10. marts 2023.

Deltagere:

Politikere

Thomas Horn
Thomas Kok
Bente Borg Donkin
Malthe Jacobsen
Janus Kyhl
Knud Vinter Hansen
Michael Mathiesen

Embedsmænd

Stella Hansen
Pernille Madsen
Jan Bøjle Henriksen
Jon Brohuus

Samlede udgifter:

Pakkerejse 11 personer x 6.958,82 kr. Pakke inkl. flyrejse, 3 x hotelovernatning inkl. morgenmad.	kr.	82.154,00
Kreditnota vedr. flyrejser	-	-5607,00
Forplejning, CPH- inden afrejse 7 marts.	-	2695,00
2 x Taxa fra Manchester lufthavn til hotel, 7 marts.	-	584,18
Madmarked, Manchester. Aftensmad 8 marts.	-	1084,52
Forplejning frokost alle, 9 marts Brierly Cafe, social café	-	316,91
2 x Taxa fra hotel til Manchester lufthavn, 10 marts (60 pund pr. styk)	-	1011,84
Frokost, Manchester, The Real Greek 10 marts.	-	953,98
Kaffe, Manchester by, 10 marts	-	156,00
Aftensmad Manchester Lufthavn, Pizza Luxe 10 marts.	-	875,93
Taxa fra Helsingør Station gr. ankomst over midnat, 11 marts	-	124,00
Værtsgaver, Peter Beier gaveæsker x 20 á 99 kr.	-	1.980,00
I alt	kr.	86.329,36

Program:



Denmark Visit to Greater Manchester – Itinerary & Welcome Pack

Dates of the Visit	7 th – 10 th March 2023
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Background and Context

Jon Brohuus and his Danish colleagues from Elsinore in Denmark contacted colleagues in Greater Manchester (GM) in 2022, to request a visit to mental health services. The visit has been compiled, taking into consideration the two largest providers of mental health services in GM, being Pennine Care NHS Foundation Trust (PCFT) and Greater Manchester Mental Health NHS Foundation Trust (GMMH). In addition to this, Manchester University Hospitals NHS Foundation Trust (MFT) will also be included, as well as the North West Ambulance Service (NWAS), due to their specialist and joint service delivery models providing mental health services across GM. Furthermore, the voluntary, community and social enterprise (VCSE) sector will also play a part in the visit, as third sector providers in health and care services play a crucial role in our service delivery pathways and provide good examples of an integrated approach across a system to whole person health and care.

Health and social care organisations within GM pride themselves as being a truly joined up system, which dates back to the 2014 Devolution Deal, as well as locality and system joint arrangements, which predate 2014.

Organisations Taking Part

To ensure a broad spectrum of services and providers delivering services across all ages, the following organisations are taking part in the visit:

- NHS Greater Manchester: <https://gmintegratedcare.org.uk/>

- **The Greater Manchester Combined Authority:**
<https://www.greatermanchester-ca.gov.uk/ca.gov.uk/>
- MFT: <https://mft.nhs.uk/>
- PCFT: <https://www.penninecare.nhs.uk/>
- GMMH: <https://www.gmmh.nhs.uk/>
- NWAS: <https://www.nwas.nhs.uk/>
- 42nd Street: <https://www.42ndstreet.org.uk/>

Tuesday 7th March

The Danish Team arrive in the evening from Elsinore into Manchester Airport. The Danish Team stay are staying at the Holiday Inn, Manchester City Centre on Aytoun Street, due to its close proximity to transport links and the City Centre. This will allow for the Danish Team to visit parts of the City during their stay.

Wednesday 8th March

The Danish Team will travel by taxis to PCFT Headquarters (HQ) in Ashton. The PCFT Team have provided a full itinerary detailed below. The Resilience Hub has seen ongoing development and expansion, working in successful partnership with other agencies to support those who have experienced trauma e.g. through the use of virtual reality therapy as well as a focus on workforce wellbeing. The Danish Team will also visit and meet the Rochdale Mental Health in Schools Team, #thrive and Early Attachment Service. In the afternoon, the Danish Team will visit inpatient service and crisis pathways to allow for a thereby completing a view of a full care pathway through all ages.

Pennine Care NHS Foundation Trust

Time	Detail
9:30am	The Danish Team to leave their hotel M1 3DT M1 3DT to OL6 7FW, 11 guests 2 x 6 Seat taxis

<p>9.45am/ 10am Contact: Louise Lewis, Senior Communications Manager, 07500 912917</p>	<p>Arrive at Greater Manchester Resilience Hub, Ashton Old Baths, Stamford St W, Ashton-under-Lyne OL6 7FW</p> <p>Welcome: Anthony Hassall, CEO Pennine Care Jennifer Willbourn – Specialist Services Clinical Lead Professor Alan Barrett – Consultant Clinical Psychologist, Clinical Lead for Military Veterans and the Resilience Hub</p>
<p>10:00am – 10:45am</p>	<p>Insight into the work of the Greater Manchester Resilience Hub – how it was established after the Manchester Arena bombing, mental health trusts working in partnership. The work it delivered in its first year, and now the work that it does, including the staff wellbeing service.</p>

Group 1 visiting CAMHS

Thomas Horn, Jon Brohuus, Stella Hansen, Thomas Kok, Malthe Jacobsen and Knud Hansen

Time	Detail
<p>10:45am – 11.30am</p>	<p>Travel to Rochdale Unit 2 Argyle Parade, Darnhill, Heywood, Rochdale OL10 3RY</p>
<p>11:30am – 1pm</p>	<p>Meet the following teams</p> <ul style="list-style-type: none"> • Rochdale community CAMHS • #Thrive • Early attachment service • Mental health support team in schools
<p>1pm – 1.45pm</p>	<p>Sandwiches and salad will be provided.</p>
<p>1.45pm – 2.15pm</p>	<p>Travel to Fairfield Hospital, Rochdale Old Rd, Bury BL9 7TD</p>

2.15pm – 4.15pm	Joanne Huddart, CAMHS Directorate Manager, Acute Pathways 07912 453892 Meet the following team – crisis care pathway for children and young people <ul style="list-style-type: none"> • CAMHS inpatient service • Greater Manchester Assessment & Inreach Centre • Rapid response teams
4.15pm	Finish
4.30pm – until the taxi arrives at 5pm.	The Danish Team will have a room to meet to reflect and discuss the visits undertaken during the day.

Group 2 – Adult and older people’s services

Bente Donkin, Pernille Madsen, Jan Henriksen, Janus Kyhl and Michael Mathiesen

Time	Detail	Main Contact/ additional info
10:45am – 11.15am	Brief on our joint response cars – initiative with Greater Manchester Police	Karen Maneely Network director of operations
11:15am – 11.30am	Travel to Tameside General Hospital Fountain St, Ashtonunder-Lyne OL6 9RW	See Tameside General Hospital map below – use the main visitor entrance, there is a car park immediately on the right on Mellor Road Walkerwood is a new building next to Buckton Building (sorry it’s not on the map yet but you can’t miss it)
11.30am – 12pm	Meet the team at Walkerwood unit (our new psychiatric intensive care unit)	Emily Kerr Unit Manager 0161 716 2096/2097

12pm – 12.30pm	Travel to Forest House, Royal Oldham Hospital The Royal Oldham Hospital	See Royal Oldham Map below – please go to Forest House highlighted
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	Rochdale Road Oldham OL1 2JH	
12.30pm – 1.15pm	Meet the team at our post-covid psychological service	Anna Dalton Long Term Conditions Strategic and Operational Lead 07973 227475 Dr Sam Wintrip Consultant Clinical Psychologist 07517 574470
1.15pm – 2pm	Lunch	Sandwiches and salad will be provided.
2pm – 2.30pm	Travel to The Barn Countryside Visitor Centre Philips Park Whitefield GM M45 7QJ	Here is a video to help you find where we will be meeting https://www.youtube.com/watch?v=FyyPNERBY_I In the video it mentions walking the last part, past the playground. However, as we are travelling by taxi, we will drive the final part, and park in the small car park at the end of that drive. If you use what3words at all, the words for the session are: ///rocks.legal.invest.
2.30pm – 3.15pm	Meet the early intervention team who have been working with Lancashire Wildlife Trust to support people experiencing psychosis and to promote healthy living, socialisation, and access to services.	Support worker 07517 581 232 Jenni from Lancashire Wildlife Trust (the facilitator) 07720 208 427 This is an outdoor activity, so please have a warm coat and then may need a change of footwear if it is wet. There are toilets available, so if staff need to get changed, they can do so.

3.15pm – 3.45pm	Travel to Fairfield Hospital, Bury Fairfield General Hospital Rochdale Old Road Bury BL9 7TD	See Fairfield Hospital map report to the Pennine House highlighted.
3.45pm – 4.30pm	Meet the team at Ramsbottom Ward, Bury – female older people’s ward recently benefitted	Sean O’Brien
	from a ward improvement programme, including en-suite bedrooms, new sensory room, relaxation area and garden	
4.30pm – 5pm	Reflective time	Jon and the Danish Team will meet in the CAMHS Room to reflect and discuss the visits undertaken during the day.
5pm	Finish	

The Danish Team will then return to their hotel in the afternoon and have the evening to make their own arrangements. This has been pre-arranged and agreed between both parties.

Thursday 9th March

The Danish Team will all travel by taxi at 9.30am to the Salford Living Well, Little Hulton and Walkden Neighbourhood, at Salford Primary Care Together, Little Hulton, Manchester M28 0BB. Contact:

Tammy Young Operational Lead 0161 271 0042

During the visit, the Danish Team will be provided with information on the individual placement support (IPS), which has been specifically requested as part of the visit.

The Danish Team will then split into 3 Teams to visit Make Space, the Living Well Main Office and Society Inc. and rotate around all three of the sites.

Group 1	Thomas Horn, Jon Brohuus, Malthe Jacobsen and Stella Hansen
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Group 2	Bente Donkin, Pernille Madsen, Knud Hansen and Thomas Kok
Group 3	Jan Henriksen, Janus Kyhl and Michael Mathiesen

Lunchtime Arrangements: At 12:00pm the Danish Team will visit the Brierley House Café to eat lunch and will have some time for reflection.

At approximately 12:30pm the Danish Team will move onto the Salford Urgent Care Listening lounge from 1-2.00pm. Hollybank, Eccles Old Road, Salford M6 8RA. Contact: Laura Teare, Senior Practitioner. Contact 0161 271 0009.

In the afternoon the Danish Team will visit the Voluntary Community and Social Enterprise (VSCE) sector from 3pm onwards.

Group 1: Thomas Horn, Jon Brohuus, Stella Hansen, Thomas Kok, Malthe Jacobsen and Knud Hansen

Group 1 will visit Turning Point Crisis Café in Central Manchester.

Address: Crisis Point, off

Cross Keys Street, Thompson Street, Manchester M4 5FY. Contact:

Mark Stanley, Service Manager & Lead 0161 238 5149

Group 2: Bente Donkin, Pernille Madsen, Jan Henriksen, Janus Kyhl and Michael Mathiesen

Group 2 will visit Number 93 Crisis Café with Sarah Hamilton – Team Manager. Address: Number 93 Church Lane, Harpurhey, M9 5BG. Mark Stanley VCSE Service Manager, Astrid Rawlinson, Head of Operations and Andrew Buckley Operational Manager will oversee this visit. (Contact: Alice Munby – Community Development Manager 07967 671 709). The Art Room at No. 93 will be available to use until the taxi arrives.

The Danish Team will then return via taxi to their hotel. The arrangements for Thursday evening are listed under item 4 of this briefing paper.

Friday 10th March

For ease and convenience, the Danish Team will be able to leave any luggage at NHS GM HQ in Piccadilly Place before proceeding to their morning itinerary.

Group 1: Thomas Horn, Jon Brohuus, Stella Hansen, Thomas Kok, Malthe Jacobsen and Knud Hansen

Group 1 will travel by taxi to the Emergency Operations Centre (EOC), which is hosted by NWAS near Manchester City Centre. The Danish Team will meet with Craig Hayden, Advanced Practitioner for NWAS and Lead for the NWAS Emergency Operations Centre.

Group 2: Bente Donkin, Pernille Madsen, Jan Henriksen, Janus Kyhl and Michael Mathiesen

Group 2 will visit the Children and Young People's Community Eating Disorder Service at MFT. The Danish Team will meet the Focus Support Team and the Mental Health In Reach Team, to understand the joint working links with the Children's Hospital, as well as the team based out of the Harrington Building at MFT.

09.45am Welcome by the MFT Leadership Team.

10:00am Introduction to the Community Eating Disorder Service (CEDS).

10.15am Visit the Virtual Ward, NG Feeding Clinic and Intensive Care Pathway developments.

10.45am Visit the Avoidant Restrictive Food Intake Disorder (ARFID) Service.

11.00am Visit the Focus Support Team and Inpatient Guidelines.

11.15am Walk through Clinical area? I'm not sure if this is possible or who might want/need to do it.

11.45am the visit at MFT will finish

Once the morning visits are concluded the Danish Team will return to Piccadilly Place around lunchtime, to meet with members of NHS GM's Executive Team. This will be to provide any initial thoughts and feedback from their visit and will include a Creative Health Strategy presentation from Julie McCarthy.

The taxis on Friday afternoon to the airport will be arranged on the Friday lunchtime.

Network Arrangements for the evening of Thursday 9th March

A cold buffet and soft drinks will be provided on arrival from 6.30pm in the Mersey Suites, 3rd Floor, 3 Piccadilly Place. Manchester, M1 3BN. Contact David Dobson on arrival: 07568 431 603.

Please note that there is a match on at Old Trafford Football Ground between Manchester United and Real Betis, with a kickoff time at 8pm. There likely be heavy traffic in and around the City Centre, as well as a large Police presence for the visiting fans.

- I. 7pm formal welcome and introduction from Sir Richard Leese – Chair of NHS GM.
- II. 7.15pm Eamonn Boylan – Chief Executive of the GMCA to discuss the work across GM in respect of the Homelessness Strategy.
- III. 7.30pm Simone Spray – Chief Executive of 42nd Street to talk about the involvement of the third sector across GM.
- IV. 7.45pm A creating conversations session, including the collaborative alliance and learning hub with Professor Sandeep Ranote and Dr Manisha Kumar.

- V. 8.15pm Jon Brohuus and the Danish Team to talk about their reflections from the visit thus far.

After the formal speeches and presentations there will be an opportunity to retire to the Double Tree or Malmaison for drinks.

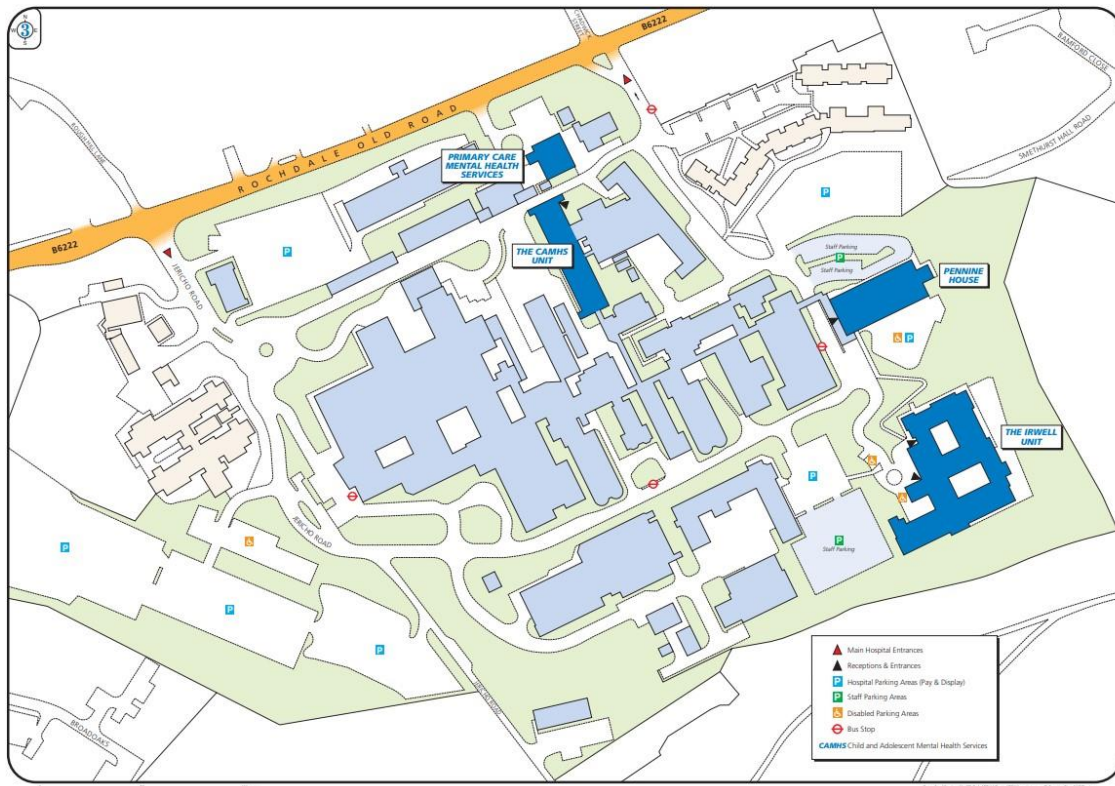
Continuous Partnership Arrangement

The timing of the visit coincides with the introduction of Integrated Care Boards (ICBs) across England, as a result of the Health and Care Bill 2022. As part of the networking event on the evening of Thursday 9th March, senior leaders are coming together to discuss:

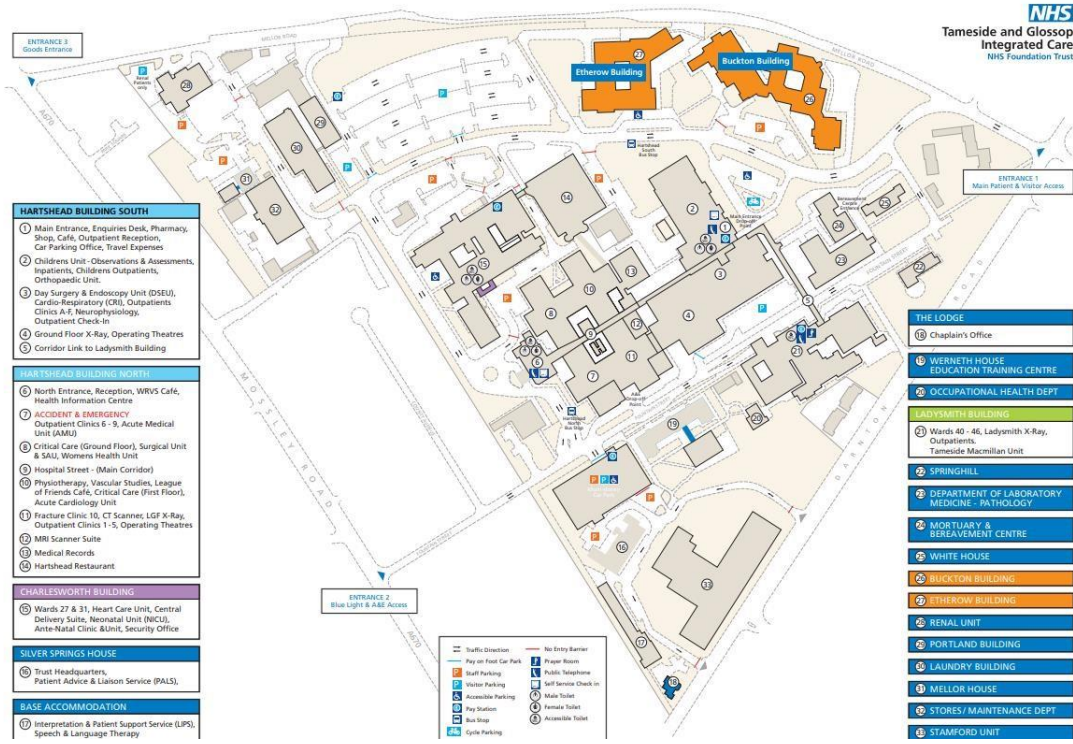
- Building a collaborative alliance for a learning hub for mental health and wellbeing between Greater Manchester and Elsinore.
- Share learning from across health and care partnership working, through Greater Manchester's Integrated Care Partnership (ICP), previously carried out as part of devolution deal in 2014, as well as the role played by the GMCA, such as the Creative Health City Region, which will be discussed as part of the debrief meeting on the Friday lunchtime.
- Consider the potential workforce solutions that can be achieved through collaborative working, such as the digital innovations which are now available.

Appendices – Site Maps

Fairfield Hospital Map



Tameside General Hospital



Royal Oldham Hospital map

